



Ask to Come Home. Ask for Caldwell Hospice.



## Caldwell Hospice Volunteers *Making a World of Difference*

Volunteers are vital to our hospice. They come to us from diverse backgrounds and fill a variety of needs. Some work directly with patients; others assist with office work, maintain our grounds, and perform a multitude of other tasks to support our organization. Each one is unique, but they all have one desire in common—to make a difference.

### Volunteer Requirements

- Must be 18 years old or older
- Complete application and provide references
- Undergo screening for dependability, emotional strength, character references, and good listening skills
- Complete 12 hours of volunteer training
- Complete a post-training interview with volunteer coordinator

### Volunteer Roles

- Provide companionship
- Provide caregiver relief
- Help with light household chores
- Assist with errands
- Provide support by listening
- Help with groundskeeping
- Provide transportation
- Assist with mailings
- Make telephone calls or write notes

## Volunteer Opportunities

- **Patient/family volunteers** assist in providing emotional support and compassionate understanding to the patient and family in a home care or in-patient setting, providing assistance when and where it is needed to improve the quality of the patient's remaining life.
- **Office volunteers** may assist with typing, organization and preparation of mailings, filing, staff errands, and other such duties.
- **Patient Care Unit volunteers** assist patients staying at either the Forlines Patient Care Unit at the Robbins Center or at Stevens Patient Care Unit.
- **Bereavement volunteers** may assist in providing emotional support and compassionate understanding through personal visits, telephone calls, and/or written contact.
- **11th Hour Volunteers** receive additional training and can be called upon to spend time with patients and families during what will be a patient's final 24 to 48 hours.
- **Legacy Volunteers** record hospice patients' stories of their lives. Volunteers set up a series of interview dates to videotape the patients. Volunteers then edit the tapes and present DVD copies to the patients and their family members.
- **Veterans Honoring Veterans** allows military veteran volunteers to honor veteran patients. Our veteran volunteers visit veteran patients to present them with a small American flag, a certificate of appreciation, and a lapel pin as a way to honor their military service.
- **Vigil Music volunteers** are specially trained to sing or play recorded music very, very softly to patients in their final hours.

For more information, contact our volunteer coordinator by phone at 828.754.0101 or email [volunteercoordinator@caldwellhospice.org](mailto:volunteercoordinator@caldwellhospice.org).

### MAILING ADDRESS

902 Kirkwood Street, NW  
Lenoir, NC 28645-5121

### LENOIR LOCATION

902 Kirkwood Street, NW  
828.754.0101

### HUDSON LOCATION

526 Pine Mountain Road  
828.754.0101



[www.caldwellhospice.org](http://www.caldwellhospice.org)