



Ask to Come Home. Ask for Caldwell Hospice.



Caldwell Hospice in the Long-Term-Care Facility

A guide for residents and families

We at Caldwell Hospice and Palliative Care have made our services available to long-term-care facility residents who need specialized end-of-life care. Our partnership in caring with long-term-care facilities is based on the shared beliefs that this is home to many residents and that these residents have the right to receive hospice or palliative care when needed.

Hospice Admission Criteria

We serve all eligible residents/patients, regardless of diagnosis or ability to pay. We serve all residents/patients who desire and request hospice service, with these conditions:

- Have a life expectancy of about six months
- Have a physician willing to work with the Caldwell Hospice team
- Must be accepting of the hospice philosophy. In the event the resident is determined to be incompetent or otherwise unable to express his/her wishes, the responsible family member/party must be accepting of the hospice philosophy of care

Making a Referral

The resident, the resident's family, the facility staff, or the resident's physician can refer him/her for admission to the Caldwell Hospice/Long-Term-Care Facility Partnership program by contacting the facility's supervising nurse or administrator or by calling Caldwell Hospice at 828.754.0101.

Hospice Services

- Registered nurse
- Medical social worker
- Certified nursing assistants
- Chaplains
- Physicians/Nurse practitioner
- 24-hour on-call staff
- Volunteers
- Residential, acute, and respite inpatient care
- Symptom management
- Integrative therapies
- Grief support
- Counseling services
- Cardiac Care *at Home*

Additional services provided under the Hospice Medicare/Medicaid Benefit may include:

- Medications
- Medical equipment and supplies
- Speech, physical, and occupational therapies
- Ambulance transport
- Continuous crisis care

Palliative Care Services

Caldwell Hospice also offers palliative care services to help residents dealing with chronic or debilitating illness manage their symptoms and improve their quality of life. Palliative care is often used along with other treatments and therapies to help residents/patients manage difficulties that come with chronic illness. To be admitted to palliative care, residents/patients:

- Have a serious illness, regardless of prognosis
- May be seeking curative, palliative or aggressive treatment
- Have a physician willing to work with our palliative care team

Financial Considerations

Caldwell Hospice is a not-for-profit organization licensed by the State of North Carolina, certified by Medicare and accredited by the Accreditation Commission for Health Care. Hospice care is covered by Medicare/Medicaid and most private insurance companies. Because of the generosity of our community, our hospice care is provided to anyone who needs it, regardless of ability to pay.

MAILING ADDRESS

902 Kirkwood Street, NW
Lenoir, NC 28645-5121

LENOIR LOCATION

902 Kirkwood Street, NW
828.754.0101

HUDSON LOCATION

526 Pine Mountain Road
828.754.0101



www.caldwellhospice.org