Proud to Be Your Community, Not-for-Profit Hospice
A MESSAGE FROM OUR CEO

Thank you! The words seem inadequate to express how much your generosity and support for Caldwell Hospice and Palliative Care has meant to us—not just this year, but for more than three decades now. But, words are all we have, so let me say it again—thank you.

Our hospice enjoys tremendous support and trust from the community. It is important for you to know we could not do what we do without you. In 2014-15, your contributions helped Caldwell Hospice provide nearly $100,000 in care to those in our community who needed end-of-life care and services but had no way to pay for them.

We are humbled and honored by your giving. And, it is not just financial giving that makes it possible for us to continue our work. While monetary donations are important and needed, Caldwell Hospice also relies on the giving of time and talent to help others.

Each year hundreds of volunteers—from senior citizens to teenagers—give of themselves by visiting with patients and families, working in the patient care units, doing clerical work, and assisting with yard work and other needed tasks. Churches, civic groups and individuals provide snacks for the patient care units, supplies, meals and more. Last year alone, volunteers provided nearly 14,000 hours of service.

Non-profit hospices around the country are facing all types of challenges in today’s competitive health care marketplace. Ours is no exception, but the one thing that sets Caldwell Hospice apart from others is the strong, steadfast commitment of our community. Because of your tax-deductible contributions, we are able to provide hospice and palliative care services to anyone who needs them, regardless of ability to pay. But, beyond that, we also can offer bereavement services to the community at large, even those who are not affiliated with Caldwell Hospice. We can provide educational support and training in areas such as dementia care and end-of-life issues. With you, we are true community partners.

We pledge to be wise stewards of your contributions and never take for granted the kindnesses you bestow on us. We appreciate your generosity, and we ask for your continued support as we renew our commitment to you to provide respectful, quality end-of-life care to all who need and desire our services.

—Cathy Swanson, Chief Executive Officer
For more than 33 years, Caldwell Hospice and Palliative Care has been on a mission to provide compassionate, respectful, quality end-of-life care to our community regardless of one’s ability to pay. In today’s world, such focus on patient and family first may sound a bit old-fashioned, but it has been and shall remain the guiding force behind our non-profit hospice.

Serving about 750 patients a year, Caldwell Hospice is a leader among non-profit hospices statewide. It operates North Carolina's oldest patient care unit with its Kirkwood facility in Lenoir. While the majority of patients still receive most of their care at home, Caldwell also has a second patient care unit at the Robbins Center in Hudson.

"Our community trusts Caldwell Hospice to be there in its most difficult and vulnerable times—during the illness and death of a loved one, and we honor that trust by doing the very best we can to help each patient live each day in as much dignity and comfort as possible,” says Swanson. “It is a mission we take most seriously.”

Medicare requires a set of basic hospice services from all hospice agencies for each patient, regardless of payment source. These include physician and nursing services, social work services, spiritual and bereavement counseling, and dietary counseling. Medicare and

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While for-profit corporations have gotten into the hospice business—in fact, 70% of today’s hospice providers in the U.S. are for-profit—the not-for-profit community hospice model is built not on a financial motive, but an underpinning of ministry and service first. The hospice movement—nationally and locally—was founded on these community principles of neighbors helping neighbors.

“We care for people—people who need care and compassion as they and their loved ones face the end of life. That’s our business,” says Cathy Swanson, chief executive officer. “Even in an ever-changing and competitive health care market, service to our fellowman has always been our number one priority, and it will continue to be because that is what our community desires and deserves.”

On the Cover: Caldwell Hospice's facility at Kirkwood in Lenoir. Right: Special moments shared as 81-year-old Caldwell Hospice patient is visited by his 102-year-old mother.
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Bonus Termite & Pest Control
Calvary Baptist Church
Calvary Baptist Church Faith Class
Catawba Valley Baptist Church
Center Grove Baptist Church
Center Grove Baptist Church, JOY Club
Christ United Lutheran Church
Christian Fellowship Chapel,
Women's Group
Clearview Baptist Church, Youth Group
Collier's United Methodist Church
Colliers United Methodist Church,
Youth Group
Dry Ponds Baptist Church
Family Dollar
First Baptist Church GA,
"Girls in Action"
First Baptist Church of Hudson,
Round Table Group
First Baptist Church of Hudson,
Ladies Circle
First Wesleyan Church Women's Group
First Wesleyan Church,
Polly Teague Women's Group
Food Lion
Friendship Baptist Church,
Auditorium Class
Gamewell United Methodist Church
Grace Chapel United Methodist Church
Harrisburg Baptist Church
Hartland Baptist Women
Hudson United Methodist Church
Hudson United Methodist, UMW
Lenoir Community Church
Lenoir Rotary Club
Leo's
Livingston Memorial Baptist Church
Lower Creek Baptist Church
Miller Hill Baptist Church
Miracle Church
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Pooey's Chapel Baptist Church, WMU
Refuge Missionary Baptist Church
Ritch Family
Rock Chapel Church of God
Rock Spring Baptist Church

PATH OF REMEMBRANCE
A LASTING TRIBUTE

Caldwell Hospice and Palliative Care offers an opportunity to remember your loved one with a lasting memorial or honor a special person in your life. A personalized brick in memory or in honor of your loved one, church, business, or civic group can be part of the Path of Remembrance, the walkway from our beautiful front porch to our patient care unit at Kirkwood in Lenoir.

Each four-by-eight brick can be purchased for a donation of $200 and comes with a certificate which recognizes your gift. For an additional $25, you can receive a duplicate of your brick with felt backing. For more information, contact us at 828.754.0101.
CONTRIBUTIONS

Ruth Chapter of Eastern Stars
Smith Memorial United Methodist Church
St. James Episcopal Church
Store House Daily Bread
Story Family
Sunrise Baptist Church
Toric Fast Pitch Softball Team
Walgreens
Waterlife Church
Wednesday Believer's Ladies Bible Study Group
Welcome Home Baptist Church
William Lenoir Middle School
Yadkin Baptist Church
Yadkin Baptist Church, Senior Men’s Class
Yadkin Baptist Church, WMU Day Group
Zion United Church of Christ
Chris Carter & Alice Barber
Kenneth Birdsong
Brenda Bogert
Mary Brown
Loretta Burkhart
Pat Carswell
Betsy Chester
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RECREATIONAL ORGANIZATIONS
Antioch Baptist Church
Baton Baptist Church,
Mary Small Circle
Bethelview United Methodist Women
Buffalo Cove Baptist Church
Cajah’s Mtn. Baptist Church
Cedar Rock Baptist Church
Center Grove Baptist Church
Center Grove Baptist Church,
Family Bible Class

Caldwell Hospice and Palliative Care, Inc., gratefully acknowledges memorials and contributions received between 01 April 2015 and 30 September 2015. Please notify us if we have omitted a donation from this listing. Contributions received after 30 September 2015 will be listed in our next issue.

Newsletter mailing list policy: CareLines is published two times a year. Each person who contributes during the six months prior to a mailing will receive the next two issues. Individuals who ask to be placed on our “do not remove” mailing list will receive every issue of the newsletter.
Medicaid beneficiaries who choose to elect the Hospice Medicare/Medicaid Beneficiary also must be provided medical supplies, medications for symptom control and pain relief and different levels of care based on need as well as home health aide and homemaker services, volunteer services and physical, occupational and speech therapies. In every area of care, Caldwell Hospice does more than what is required, offering much more to patients in our community. These enhanced services include: cardiac and pulmonary care at home for patients with heart/lung disease; a dementia care program; massage and aromatherapy; pet visits; vigil music by the bedside; a veterans honoring veterans program; 11th-hour volunteers to sit with families during the final hours; a legacy project; and a full complement of community bereavement services, which are open to anyone who needs them, not just hospice patients and families.

In addition, Caldwell Hospice offers a palliative care program called AIM: Advanced Illness Management—for those who need assistance managing a chronic, potentially life-limiting illness that is not terminal.

We are not just another healthcare provider. We are your community hospice, and we are honored that you have chosen to entrust us with the care of your loved ones.

All these services are available to all—even those who have no insurance, Medicare, or any other means of payment. In other words, Caldwell Hospice never turns away a patient because he or she cannot pay, and that patient receives the same level of care as anyone else.

How can our hospice make this commitment when the cost of health care is rising on every front? The answer is the generosity and support of the community we serve. Caldwell Hospice was born of a grassroots community movement in the early 1980s to provide our friends and neighbors with a holistic approach to end-of-life care that would address the physical, emotional and spiritual needs of patients and those who love them.

It was in those very early days that this strong commitment to Caldwell Hospice was forged and established, and it has continued to sustain us all these years as we have grown and expanded our services and outreach.

“We are not just another healthcare provider. We are your community hospice, and we are honored that you have chosen to entrust us with the care of your loved ones,” says Swanson. “Ours truly is a joint effort—Caldwell Hospice and the community coming together to care for one another. Neighbors helping neighbors—that is the difference, the real distinction of a non-profit hospice.”
New Members Welcomed to Board of Directors

Caldwell Hospice welcomes four recently-elected members to its board of directors. Joining the Board of Directors are Scott Brown, Marion Hall, Mack Jarvis, and Wongalee Thomas. “We are delighted that this very strong group of new board members is joining our Board,” said Marc Carpenter, Caldwell Hospice Board of Directors chairperson. “These individuals bring a wealth of skills and knowledge that will serve to greatly strengthen our team’s collective expertise and improve our ability to support CHPC’s mission.”

Scott Brown, a lifelong resident of Caldwell County, has served as Chief of Police for the City of Lenoir since 2012. Brown and wife, Dawn, are parents of two children.

Marion Hall, graduate of South Caldwell High School and UNC Chapel Hill, founded Marion S. Hall, CPA, in 2009. Hall and wife, Stephanie, are active members of College Avenue Baptist Church.

Rev. Mack Jarvis, senior pastor of First Baptist Church–Hudson since October 2010, is a graduate of South Caldwell High School, UNC Chapel Hill and Liberty Baptist Theological Seminary. Jarvis and wife, Lori, are parents of three children.

Wongalee Thomas, currently Caldwell District Manager with Blue Ridge Electric Membership Corporation, has been with the organization for the past 15 years. Thomas and husband, Alvin, are parents of two daughters.

Volunteer Training
March 15 & 17, 2016
8 a.m.–5 p.m.
Caldwell Hospice and Palliative Care
McCreary Family Professional Center
526 Pine Mountain Road, Hudson, NC

Attendance is required each day.

For more information, or to register, contact Volunteer Coordinator Brittany Bonn at 828.754.0101 or at volunteercoordinator@caldwellhospice.org.

VOLUNTEER NEWS
Making a World of Difference

Volunteers are vital to our hospice. They come to us from diverse backgrounds and fill a variety of needs. Each one is unique, but they all have one desire in common—to make a difference.

Caldwell Hospice welcomed four individuals to its adult training in October 2015: Nathan Garretson, Nancy Lingerfelt, Emma Robles, and Carla Sherrill. Adult volunteer training is offered four times each year. Other volunteer opportunities include VolunTEENs, for teens in high school, and Ambassadors, liaisons between the faith community and Caldwell Hospice.

For more information, contact Brittany Bonn, Volunteer Coordinator, at 828.754.0101 or volunteercoordinator@caldwellhospice.org.

WELCOME to our newest VolunTEENs! Twenty-three teens completed this year’s training: (standing, l to r) Daniel Mercer, Chandler Crisp, Natalie Porch, Ashton Hensley, Bailey Shows, Annie Vasquez, Ariel Steptoe, Josie Poarch, Molly Brown, Bryanna Ledbetter, Liz Acosta, Sara Taylor, Karen Haung, Samantha Bates, Meredith Ingram, Jordan West, Jacob Adams; (seated, l to r) Natalie Clark, Gracie Pope, Nikita Pezzi, Claire Kent, Jessica Moore, and Emily Barlowe.

Caldwell Hospice Volunteers
Making a World of Difference

Volunteers are vital to Caldwell Hospice. They come to us from diverse backgrounds and fill a variety of needs. Each one is unique, but they all have one desire in common—to make a difference.
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WISH LIST • 2016

- Snacks (individual-size) for patients’ families
- Applesauce
- Cans of soup
- Coffee (cans, regular and decaf)
- Decaffeinated coffee in single-serve bags
- Hot chocolate
- Napkins
- Storage bags (qt., gallon)
- Styrofoam coffee cups (8-oz.)
- Solo cups (16-oz. for soft drinks, tea, etc.)
- Paper plates and bowls
- Plastic spoons and forks
- Lotion (personal size for men and women)
- Deodorant (personal size)
- Toothpaste (travel size)
- Mouthwash (travel size)
- Nail clippers
- Orange sticks (to clean fingernails)
- Boxes of tissue (Kleenex, etc.)
- “Baby wipes” or refills (not anti-bacterial)
- Triple-blade disposable razors
- Hair brushes
- Disposable cameras
- AA and AAA batteries
- Amazon.com gift cards to purchase children/teen grief books, music, and resources
- Music CDs (instrumental, gospel, inspirational, meditation, nature sounds)

THANK YOU!